

USER EXPERIENCE DESIGNER

OREGON STATE UNIVERSITY

Cum Laude
BFA · Graphic Design
BA · Japanese

UX DESIGN

Heuristics Evaluation
Usability Testing
User Interviewing
Contextual Inquiry
Workflow Diagramming
Wireframes and Mock-ups
Requirements Definition
Software UI Testing
Copy Writing and Editing

VISUAL DESIGN

Design System Creation
Interface Design
Prototyping
Layout and Composition
Iconography
Typography
Brand and Logo Design
Design Critique

OTHER SKILLS

Agile Methodologies
Manual QA Testing
HTML and CSS
Technical Writing

TOOLS

Figma
Adobe XD
Adobe Illustrator
Adobe Photoshop
MIRO
JIRA

DATAMINR · Formerly ThreatConnect · Arlington, VA · Cybersecurity

Lead / Staff User Experience Designer · July 2022 - present

- Collaborated with Product and Engineering teams to drive agreement on major restyling, reorganizing, and rebranding initiatives in the 3 years immediately preceding a successful acquisition
- Improved customer experience and retention, which grew ThreatConnect revenue and cross-sales by 50% in 2 years
- Established UX team integration and design reviews within the development process, greatly reducing critical customer complaints
- Analyzed, designed, and tested for a new module that allowed users to import, share, and manipulate complex ATT&CK technique analyses
- Redesigned the software's search interface to optimize for finding and acting upon the most relevant information in a dataset of over a million results
- Provided time-limited redesigns ahead of a major release to improve usability and impact of a new AI agent builder and LLM chat interface

ANSYS · Formerly Analytical Graphics, Inc. · Exton, PA · Aerospace & Engineering

Lead User Experience Designer · Sept 2019 - July 2022

Experience Analyst & Designer · Feb 2016 - Sept 2019

- Championed UX processes across the company as AGI's inaugural UX designer, embedding usability and accessibility guidelines within every development project in the 5 years leading up to AGI's successful acquisition
- Created a visual design language and usability standards for all new software as part of the company-wide UX style guide to ensure consistency
- Instated UX reviews across all new feature development to ensure high-quality user experience and adherence to the design system
- Designed and branded a full SaaS website from project inception to launch, including complex workflows for purchasing, trials, and training classes
- Led UX team by prioritizing work, presenting to stakeholders, interviewing, onboarding, seeking educational opportunities, and performing yearly reviews
- Aided in drafting UX guidelines for Ansys' expansive suite of software post-acquisition

CERNER HEALTH SERVICES · Formerly Siemens · Malvern, PA · Medical

Senior Interaction Designer · Feb 2015 - Feb 2016

User Experience Analyst · Mar 2011 - Jan 2015

- Designed interfaces for software across the division's suite of desktop applications
- Observed and interviewed users to gather feedback for development projects
- Carried out usability testing with system users and analyzed results
- Created all new software icons and managed division-wide icon database